

Pharmacy Program - Drug  
Reimbursement  
Service Delivery Model

**SERVICE CATEGORY: DRUG REIMBURSEMENT SERVICES**

**Goal:** To provide on-going service/program to pay for approved pharmaceuticals and/or medications for individuals living with HIV/AIDS.

**Definition:** Ongoing service/program to pay for approved pharmaceuticals and or medications for persons with no other payment source. Subcategories include:

- a. **Local/Consortium Drug Reimbursement Program.** A program established, operated, and funded locally by a Title I TGA or a consortium to expand the number of covered medications available to low-income patients and/or to broaden eligibility beyond that established by a State-operated Drug Reimbursement Program.
- b. **Medications** include prescription drugs provided through ADAP to prolong life or prevent the deterioration of health. The definition *does not include* medications that are dispensed or administered during the course of a regular medical visit or that are considered part of the services provided during the visit. If medications are paid for and dispensed as part of an *Emergency Financial Assistance Program*, they should be reported as such.

**The objectives of the Standards of Care for Drug Reimbursement are to ensure that:**

- Services are available to all eligible consumers;
- Clients are enrolled in the continuum of care; and
- Drug Reimbursement services are recognized as an essential “core service” in the TGA.

Drug Reimbursement service providers are expected to comply with the Universal Standards of Care, as well as these additional standards. The service specific Standards of Care for Drug Reimbursement services provide additional requirements on the following components of service provision:

STANDARDS	INDICATOR	DATA SOURCE	MEASURES
1. Agency has written policies and procedures for Pharmacy Program.	1.1. All agencies have documentation of policies & procedures for Pharmacy Program.	Policy & Procedure Manual	# agencies with Pharmacy Program policies # contracted Pharmacy Program agencies
2. Provider has a current Virginia Pharmacy License.	2.1. All agencies hold a current Virginia Pharmacy License.	License	# agencies with current VA license # contracted Pharmacy Program agencies
3. Dispensing Pharmacists have a current Pharmacists License.	3.1. 100% of dispensing Pharmacists have current Virginia Pharmacy License.	License	# of Pharmacists with current VA license # of Pharmacists

STANDARDS	INDICATOR	DATA SOURCE	MEASURES
4. Services are made available to all individuals who meet program eligibility requirements.	4.1. 100% of charts document Pharmacy Program eligibility criteria: <ul style="list-style-type: none"> <li>• Third Party Insurance</li> </ul>	Referral Form	$\frac{\# \text{ of clients that meet Pharmacy Program requirements}}{\# \text{ of Pharmacy Program clients}}$
5. A copy of the client's prescription from a medical provider must be on file.	5.1. 100% of charts document prescriptions with: <ul style="list-style-type: none"> <li>• Name of the client</li> <li>• Date of birth</li> <li>• Medication</li> <li>• Dose</li> <li>• Prescribing medical provider.</li> </ul>	Clients' prescription	$\frac{\# \text{ of prescriptions with proper documentation}}{\# \text{ of prescriptions}}$
6. Clients are offered counseling on medication adherence.	6.1. 100% of clients are screened for medication adherence  6.2 80% of clients screened to have adherence issues are counseled.	Prescription Counseling Log	$\frac{\# \text{ of clients screened for adherence}}{\# \text{ of clients}}$  $\frac{\# \text{ of screened clients are counseled}}{\# \text{ of screened clients}}$
7. All prescribed medications must be listed on the Norfolk TGA Formulary.	7.1. 100% of the prescriptions provided by the Pharmacy Program must be on the TGA formulary.	Norfolk TGA Formulary Monthly Reimbursement	$\frac{\# \text{ prescriptions provided are on Formulary}}{\# \text{ of prescriptions provided}}$